

Parent App Registration

Modified on Fri, 30 Dec 2022 at 01:13 PM

This page has a walkthrough of the app registration process in several formats. Please use the Table of Contents below to access your preferred format.

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App Registration Walkthrough: Video Guide





App Registration Walkthrough: PDF from User Guide

Pikmykid PARENT REGISTRATION

- ### 1 Download the App

The Pikmykid app is available for download on your smartphone's app store (Google-Play, Apple Store). Each user will need to download and register on their own smartphone.

Scan below to download!

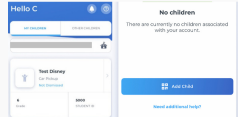


iOS Android
- ### 2 Registration

Select "Register a New Account" and follow the prompts to sign up. You will verify your email address and phone number to complete registration.

What's your name? Please enter the first and last name of the individual who will be using the app. First Name Last Name Next Step Cancel	What's your cell phone number? Please enter your cell phone number from the area you will be using the app in. Country Phone Number Next Step Cancel
Your email address Please enter your email address here. Email Address Next Step?	Set a strong password Please create a strong password. Passwords must be at least 8 characters long and contain a mix of upper and lower case letters, numbers, and special characters. Enter Password Confirm Password Next Step?
- ### 3 How to Add a Child

Schools might connect your children automatically! If you see the "No Children" on screen & the school gave one time Parent Connection QR code, then select "Add Child" to scan the code and add one child at a time, else tap on "Need additional help?" to reach our support desk.


- ### Secure Way of Connecting

*Parents can use our website also - parentapp.pikmykid.com to register and make pick-up changes, report student Absence or checkins
Note: Announcement is only available through the parent phone app.

Need Help?
Email support@pikmykid.com
Be sure to include the name of the school, the child's name, the dismissal ID, and your mobile number, with your questions.

App Registration Walkthrough: Detailed Text Steps

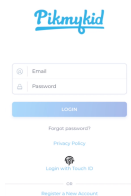
1. Download the free app in your phone's App Store by searching for [Pikmykid](#) or use your phone to scan one of the below QR code.

Scan below to download!



iOS Android

2. Open the app on your smart phone & click Register a New Account at the bottom of the screen



3. Fill the fields for your First and Last Name. Do NOT use your student's name. This is your own guardian profile for security purposes.

What's your name?
Please enter full name here which is registered with the school as Parents or Delegate

First Name: Sydney
Last Name: Clemond
Next Step? [NEXT]

4. Fill the Email Address field. Please use an email you have access to, as this will be used for verification & login.

5. You will receive an email with a link to verify. Please access your email account and click the link in the email from support@pikmykid.com



6. After you confirm your email address, please return to the Pikmykid parent app and confirm you have verified. The app will accept your verification (if completed) and continue to the next step.
 7. The next step will ask you to enter your cell phone number. Please be sure to use your own accurate cell phone number for the app to properly work & verify your account with school provided records.

8. You will receive a temporary & secure code via text message to verify your ownership/access to the cell phone number. Please enter that code into your Pikmykid app to complete phone verification.

9. The next step is to choose a secure & private password for your account. Please follow the recommended guidelines listed on your screen for security.

10. Once you have finished registering your account, the app will search our records to find a match between the guardian information you have provided & student records from the school.

- If a match is found you can proceed and access your student's information in the app.
- If a match is not found automatically, the app will request some additional basic information from you so our expert support team members can quickly help find your student's profile & help update the connection.
- If you are someone who helps pick up students, but are not one of the primary legal guardians-- do not worry-- a connection will be made once the guardians assign you pick up responsibilities for the student in their app.